

COLFIRE... Awards for Excellence in Customer Service



Mr. Learie Parris
COLFIRE's Superintendent
of Agencies



Long Service Award
Naidhu Powdhar receives an award from
Kayann Kalloo, COLFIRE's Underwriter, for
Long Service to the Company.



**Most Improved Independent
Agent and Superintendent of Agencies Award**
Christian Hosang is presented by
COLFIRE's IT Manager, Ashraff Ali.



Top New Business and Top Producer CLICO Agencies
Clients' Advisory Executives Manager, Paula Jones, receives the top
trophy from COLFIRE's Director, F. Trevor Prevatt.



**Top Producer and Most Outstanding
Producer Overall - Independent Agencies**
Chase Financial Solutions Manager, Peter Roberts, receives the top trophy
from COLFIRE's CEO, Willard P. Harris.



Rookie of the Year
Laila Annie Pedro receives her award from
COLFIRE's Assistant Manager Underwriting and
Reinsurance, Catherine Lue Sue



Top Producer Sales Representative
Sedonio Anthony De Silva receives
his award from COLFIRE's
Director, Herbet Goon Lun.



Most Improved Sales Representative
Ronnie Ramnarinesingh is presented by
COLFIRE's H R Officer, Rinaldo Gomes.

2009

was like many other years where the only certainty was uncertainty. And yet, despite market and economic difficulties, COLFIRE's Agents and Salespersons reasserted their commitment to excellence with a solid overall performance that proved their dedication to customers and COLFIRE alike. In return, the Company affirmed its appreciation for its resilient Sales Team at the Annual Agents Awards ceremony at the Hyatt Regency Trinidad on 8th January 2010.

In his address, COLFIRE's Managing Director, Mr. Willard P. Harris, sought to inspire the Agents to persevere against all odds in their quest for success, quoting Kahlil Gibran's, "Yesterday is but today's memory...And tomorrow is today's dream".

This philosophy was echoed by Mr. Learie Parris, Superintendent of Agencies, as he reminded the sales force that the COLFIRE brand remains strong, supported by its Agents of Excellence who continued to deliver excellent customer service, in spite of the market situation. Mr. Parris encouraged the Sales Team to embrace the challenges ahead and, with renewed vigour, deliver to their customers competitive products and unsurpassed service that will chart their future as leaders in the general insurance industry.

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**COLFIRE
COVERS**